

#### Profile

Senior Frontend Engineer with 7 years of experience in modern frontend technologies. Proven leader in impactful projects, knowledgeable in migrating tech stacks, and mentoring teams.

# Employment History

#### SDE 2 - UI at Plivo, Remote (Bengaluru)

December 2022 — Present

- Engineered multi-channel CX apps leveraging Voice, SMS, WhatsApp, and AI technologies; streamlined customer communication processes, resulting in a 30% reduction in response times and a 20% increase in customer satisfaction.
- Created a component library with 30+ reusable components which enormously increased developer productivity and code reuse (2k downloads per week).
- Architectured a project from scratch and took it to completion in 2 months.
  - Took charge of finalizing the folder structure and proposed a cutting-edge tech stack which resulted 80% increase in Developer productivity.
  - Went with React-query, Zustand, Immer, Shadon UI, Zod, Axios, tailwind.
- Led the adoption of Monorepos by combining 11 repositories into a fully functional and interdependent Monorepo.
- Migrated two huge projects from CRA to Vite + BunJS, which improved build times by 10x and development time by 5x, this had a huge impact and appreciated by all the higher-ups.
- Received the Award of Excellence thrice for commitment & reliability starting from planning up to execution.
- **Decoupled teams** through MiFE (Micro Frontend) architecture which facilitated us ship **1200 more stories** last year collectively.
- Managed and mentored 5 Junior Engineers managed code reviews, deployments, and release processes.
- Spearheaded a culture shift in project execution mindset by challenging team members with the belief that 'Nothing is impossible' and fostering a 'Simpler Way' approach, resulting in a 25% increase in project completion efficiency.

#### SDE 1 - UI at Plivo, Remote (Bengaluru)

April 2021 — December 2022

- Proud to be one of the core Founding Engineers for the omnichannel customer support center - Plivo CX.
- Architectured a core feature that allows users to integrate with custom APIs like Shopify, Freshdesk, Zendesk, etc which became one of the important sales pitches for the product.

#### Contact

Coimbatore +919791603078 samuellawrentz@gmail.com

## **Projects and links**

Personal Blog and Website
JIRA commit helper
Quotes creator
rc-json-editor
GitHub
Codepen

#### **Skills**

Core - ReactJS, HTML5, CSS3, JavaScript, TypeScript, JSX

Frontend Frameworks - React, Jest, Vue, jQuery, JAMStack, ElectronJS, WebRTC

Backend - NodeJs, RestAPI, Express, Python, SQL

Data Visualization -Highcharts, D3, HTML Canvas

Devops - AWS s3, Cloudfront, Netlify, EC2, Redis, Jenkins, Docker, ECS, Heroku

AI - ChatGPT, Codeium, Ollama, Langchain, RAG, GenAI, Embeddings

#### **Interests**

Automating stuff, converting ideas to code, writing tech blogs.

- Created the entire Unit Testing framework from scratch using Jest and RTL, resulting 90% reduction in regression bugs. I have also tried Vitest and Bun test.
- Created a lot of **impact** brought new ideas to the table and made sure that they were executed end-to-end.
- Enforced good coding practices across the team via Husky-, Lint-staged, StyleLint, and ESLint.

## Senior Frontend Developer at Plivo, Bengaluru

December 2020 — March 2021

- Administered SEO and content management single-handedly with the use of **Jekyll** and **CloudCannon**.
- Co-ordinated with the Growth & Marketing team and took ownership of the entire website and integrated analytics (GA, Heap, Hotjar) for growth.
- Optimized Plivo site speed (64 to 98), cutting deployment time 6x with Netlify.
- Delivered 60fps animations and connected large datasets via RestAPIs.

#### Frontend Developer at Plivo, Bengaluru

June 2019 — December 2020

- Owned Plivo static site, support portal, and status page. Facilitated marketing team **migration to no-code platforms.**
- Sole team member, always reliable in deliverables.

## Software Engineer - UI at Burning Glass Technologies, Chennai May 2017 — May 2019

- Began as a C++ developer crafting DLLs, then transitioned to web development with a focus on Highcharts and BigData visualization.
- Gained expertise in CSS positioning and layouts, establishing a strong foundational skill set.

Experience in **DurandalJS**, **KnockoutJS**, **jQuery** and **vanilla** JavaScript, **ASP**.**NET**, **C#**, and **IIS** (*Good old days*, *Lot of memories!!*).

#### Education

# Bachelor of Engineering (ECE), Dr. Mahalingam College of Engineering and Technology, Coimbatore

August 2013 — May 2017

Received the Best Outgoing Student Award and graduated with a **GPA of 8.7.** This college facilitated me to lay the foundations of my programming skills.

# Internships

### Software Engineer Intern at Burning Glass Technologies, Chennai

December 2016 — March 2017

This internship influenced me to understand what programming would look like in the software industry. This eased my transition from college into the industry.